



FCS VoiceMail

Voice messaging designed specifically for Hotels



FCS VoiceMail is a Windows based Voice Messaging System designed specifically for hotels, and unlike an ordinary office voicemail system, FCS VoiceMail works seamlessly with the hotel telephone system (PABX) and the front office system (FOS).

FCS VoiceMail ensures that all guest messages are handled confidentially, delivered efficiently and conveyed accurately.

□ Feature List

- Full integration to PABX, FOS and PMS.
- Check-in / out.
- Automatic transfer of guest mailbox whenever guest changes rooms or check out.
- Message confidentiality -Automated integration with PMS.
- PIN number access security.
- Multi language instructions.
- Automated language selection.
- New message notification to PMS, automatic Message Waiting Light Control.
- New notification to mobile phone (via FCS Mobitel).
- Allows guests to record personal greeting prompts.
- Remote message retrieval from any telephone.
- Storage of unheard messages after guest check-out.
- Handles all unanswered calls for guests.
- Messages are recorded as spoken by caller directly into the voice mailbox.

□ Contact FCS

For more information, please contact your FCS Computer Systems office in your country:

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